

RCare and vcpi join forces at LeadingAge to provide point-to-point, full-service nurse call technology solutions



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[RCare](#), maker of wireless nurse call and monitoring solutions, and [vcpi](#), outsourced IT support for senior housing, announced at LeadingAge their joint initiative to provide a more comprehensive and seamless technical solution for the installation and support of advanced nurse call and monitoring solutions.

For over a decade, RCare has been providing wireless nurse call and advanced monitoring solutions to senior housing communities with their network of trusted integration experts. Many senior housing providers simply don't have the staff or the time to properly evaluate new technologies and assess potential requirements for affordable, secure and effective integration of life-saving and monitoring technologies. Vcpi offers technical infrastructure consultations, manages client networks, and provides IT support for busy communities. With this partnership, RCare and vcpi will make the entire process simpler and more effective for communities by individually customizing and building solutions catered specifically to each organization.

"The RCare mission is simple, to improve the lives of seniors and those who care for them," said RCare CEO and founder, Myron Kowal. "Our partnership with vcpi helps us to better fulfill this mission with their comprehensive technical expertise, network management and 24/7 US-based help desk."

The RCare and vcpi team will guide the provider from start to finish with evaluation, specification and installation of a technical solution customized to their specific needs and optimized for performance. Post-installation, RCare and vcpi can offer clients a comprehensive suite of online training materials and onsite training, as well as 24/7 technical support and IT network management.

“As the premiere technology consultant and IT service provider to the LTPAC industry, we were looking to partner with a robust, affordable and reliable technology provider. RCare fit the bill,” said vcpi President and Owner, Karen Christianson. “Our IT services streamline the process by seamlessly wrapping around the RCare technology from consult to implementation to support.”

In addition to providing professional wireless assessment, network design and IT management/support services for RCare, vcpi is a full-service provider of IT services to the LTPAC community.

RCare and vcpi will be launching this new relationship at the Annual LeadingAge Meeting & Expo in Philadelphia October 29 - November 1st. Join RCare in Booth #1313 and vcpi in Booth #1444.

ABOUT RCare

RCare is a global provider of wireless nurse call and personal emergency response systems for the entire spectrum of eldercare and senior living. Our components integrate into a variety of healthcare communication systems to create efficient and verifiable responses to medical emergencies. RCare works together with distribution partners to build individualized, flexible and seamless systems to enhance both caregiving and resident quality of life. Contact info@rcareinc.com or call 585-671-4144.

ABOUT vcpi:

Founded in 2000, vcpi helps care providers best serve their employees, residents and patients by removing technology distractions with IT support rooted in the unique world of long-term and post-acute care (LTPAC). The team at vcpi offers a range of services focused on LTPAC organizations including managed cloud hosting, security & access management, US-based 24/7 service desk, IT consulting, network management and more. vcpi is headquartered in Milwaukee, WI and is privately held by Agility Holdings, LLC. To learn more about vcpi please visit vcpi.com or call us at 877-908-8274.